



Returns Form

Many thanks for your order – we appreciate it. The customer service team are dedicated to making the 'Return & Exchange' Service quick and easy for you.

Your Details

Name of Purchaser _____ Return of Order No. _____

Name of Person Returning _____ Phone No. _____

Address _____

Date posted back to Cherry Noire _____

Do you wish to exchange goods you are returning for

- product of the same value
- product of a higher value
- a gift voucher

Please provide payment details

If your chosen exchange item is out of stock you may opt for a refund

Provide details of account to credit

Returns are **Freepost** within Australia. Send to: Reply Paid 1197, Subiaco 6904. Items must be returned in original condition, unworn, within 21 days of receipt.

You can view our **Return & exchange Policy** online at Home > Customer Service > Returns & Exchanges

Name on credit/debit card _____

Card No. _____

Expiry ___ / ___ 3 digit security code on reverse _____

OR call for payment on the number above

Your RETURN

Model Code	Product	Rtn Code*	Qty	Value (incl GST)

Your EXCHANGE

Model Code	Product	Size	Qty	Value (incl GST)

***Help us improve!**

Please use the Return Codes below to complete your returns information above. This helps us continually improve our service to you – thanks!

Rtn Code

SIZE ISSUE

- 50 Bra band too big
- 51 Bra band too small
- 52 Cup too big
- 53 Cup too small
- 54 Generally too big
- 55 Generally too small

OTHER ISSUE

- 56 Colour not as expected
- 57 Styling / trims not as expected
- 58 Fabric/print/stitching fault
- 59 It just doesn't suit me!
- 60 Wrong item sent
- 61 Item not ordered (packed in error)

How to measure your bra size

- 1. Measure your 'band' size.** Run the tape measure flat on your skin (not loose or tight) around your ribcage just below your breasts. Find your measurement in the first column of the table below. You'll find your band size in the column next to it. EXAMPLE: With a 74cm measurement you are band size 12.
- 2. Measure your 'cup' size.** Position the tape measure around your back and across your bust at its largest point. In the table below run along your band size row until you find your measurement. When you look to the top of this column it shows your cup size. EXAMPLE: A measurement of 90cm for band size 12 means you are a 'B' cup.
- 3.** Now just put your band size and cup together to get your bra size. EXAMPLE: 12B

Band measurement in cm's	Band size	Bra Size Finder							
		AA	A	B	C	D	DD	E	F
63-67	8	75-77	77-79	79-81	81-83	83-85	85-87	87-89	89-91
68-72	10	80-82	82-84	84-86	86-88	88-90	90-92	92-94	94-96
EXAMPLE 73-77 STEP ONE	12	85-87	87-89	89-91	91-93	93-95	95-97	97-99	97-99
78-82	14	90-92	92-94	94-96	96-98	98-100	100-102	102-104	102-104
83-87	16		97-99	99-101	101-103	103-105	105-107	107-109	107-109
88-92	18			104-106	106-108	108-110	110-112	112-114	112-114